

WEEKLY MANDATORY TESTING FOR HOUSEWORKS CAREGIVERS

Dear HouseWorks Clients,

As of Monday, January 11, we now require weekly COVID-19 testing for our Caregivers. We believe this is the best way to keep clients and our Caregivers safe.

We have made testing available 7 days a week at 4 convenient locations around Boston. Most Caregivers will go for testing between their scheduled shifts and will be paid for their time. Our live-in Caregivers will receive at-home tests, so they do not need to leave your home to get tested.

Here's what you need to know:

If your Caregiver tests positive, your Case Manager will notify you and arrange testing for you if you choose to be tested.

If your Caregiver tests positive, we will require the Caregiver to quarantine for 10 days or through three days after the recovery of symptoms, whichever is longer.

- Recovery of symptoms is defined as resolution of fever without the use of feverreducing medications and improvement in any symptoms, including respiratory symptoms (e.g., cough, shortness of breath).
- If the employee had COVID-19 symptoms, he or she must also receive two negative test results at least 24 hours apart before returning to work. If the employee did not have symptoms, he or she must also receive one negative COVID test result before returning to work.

If your Caregiver is exposed to COVID-19, we will require the Caregiver to quarantine for a minimum of 1 week.

- If the Caregiver experiences no symptoms, she or he may return to work after eight days with a negative test result.
- If the Caregiver experiences symptoms, we will treat them as though they have tested positive. We will require the Caregiver to quarantine for 10 days or through three days after the recovery of symptoms, whichever is longer, and they must have two negative COVID test results 24 hours apart before returning to work.
- If a member of a Caregiver's household tests positive, the Caregiver must follow protocol as if they also have tested positive.

As soon as the vaccine is available for our Caregivers, we will notify you of our next steps.

For more information about our response to COVID-19, please visit our website at https://house-works.com/coronavirus-response.

